

2018 Centers for Medicare & Medicaid Services (CMS) Star Ratings Measures

Healthcare Effectiveness Data and Information Set (HEDIS®)	
MRP	Medication reconciliation post-discharge
HPC	Hospitalization for potentially preventable complications
BCS	Breast cancer screening
COL	Colorectal cancer screening
OMW	Osteoporosis management in women who had a fracture
EYE	Diabetes care – eye exam
NPH	Diabetes care – kidney disease monitoring
HBA	Diabetes care – blood sugar controlled
CBP	Controlling blood pressure
ART	Antirheumatic drug therapy for rheumatoid arthritis
ABA	Adult body mass index assessment
PCR	Plan all-cause readmissions
SNP	Health risk assessment within 90 days of enrollment (CMS requirement, not HEDIS)
MDR	Care for older adults – medication review
FSA	Care for older adults – functional status assessment
PNS	Care for older adults – pain screening
SPC	Statin therapy for patients with cardiovascular disease

Consumer Assessment of Healthcare Providers and Systems (CAHPS®)	
FLU	Annual flu vaccine
GNC	Getting needed care
GACQ	Getting appointments and care quickly
CS	Customer service
RHCQ	Overall rating of health care quality
RHP	Overall rating of health plan
CC	Care coordination
GNRx	Getting needed prescription drugs (Part D)
RDP	Overall rating of drug plan (Part D)

Health Outcomes Survey (HOS)	
IBC	Improving bladder control
MPA	Monitoring physical activity
IMPH	Improving or maintaining physical health
IMMH	Improving or maintaining mental health

Independent review entities (IRE)	
PTD	Plan making timely decisions about appeals (Part C)
RAD	Reviewing appeals decisions (Part C)
AAF	Appeals auto-forward (Part D)
AU	Appeals upheld (Part D)

CMS (Part C)	
CHP	Complaints about the health plan
FLIC	Call center – foreign language interpreter and TTY/TDD availability
MLPC	Members choosing to leave the plan
HPQI	Health plan quality improvement

CMS (Part D)	
FLID	Call center – foreign language interpreter and TTY/TDD availability
CHP	Complaints about the drug plan
MLPC	Members choosing to leave the plan
DPQI	Drug plan quality improvement

Patient safety	
MPF	Medicare Plan Finder accuracy
SUPD	Statin use in persons with diabetes
CMR	Medication therapy management (MTM) program: completion rate for comprehensive medication review (CMR)
MAD	Medication adherence for diabetes medications
MAH	Medication adherence for hypertension (renin-angiotensin system [RAS] antagonists)
MAC	Medication adherence for cholesterol (statins)